Ratios and Rankings for Schedule 5 Individual Variable Annuities

			Total	DOI
Replacements	1035 Exchanges	Surrenders to	Complaints	Complaints
to Contracts	to Contracts	Contracts	per 1,000	to Total
Issued	Issued	Issued	Contracts	Complaints
20.942%	7.802%	73.585%	0.480%	3.400%